



## Full Service

Hosted PBX Voice over IP (VoIP) has emerged as the new leader in cost-effective standards based communications.

Our Advent Hosted Voice enables customers with any PBX environment, hosted or premise-based, to take full advantage of the unique features and applications made available today by virtue of VoIP and SIP technologies.

With Advent Hosted Voice, your company will benefit from more advanced features, no matter what phone system you currently have.



## Features

### ➤ Dynamic Line Bursting

During peak hours a customer can be at risk of not having enough call paths (or phone lines) to accommodate increased inbound call activity, resulting in many callers receiving a busy signal.

Dynamic Line Bursting allows a customer to "burst" over the total number of prepaid call paths (virtual phone lines) they are subscribed to, so that inbound callers never receive a busy signal.

### ➤ Remote Workers

Companies that have premise-based PBX's have little to no features they can offer to their employees who work remotely. For literally a few dollars per month, Complete Hosted offers full PBX functionality to your home based and mobile workers.

### ➤ Location Mobility

Move across the country overnight without contacting your service provider to let them know.

### ➤ Disaster Recovery

Designed to protect business customers through increased reliability and survivability during unexpected service interruptions. Complete Hosted provides continuity of service by systematically re-routing incoming calls to cell phones, voice mailboxes or branch offices.

### ➤ Scalability

Customers are often required to over-engineer their phone systems by purchasing more phone circuits than they really need. Complete Hosted enables customers to scale the number of telephony sessions (virtual phone lines) in increments of one, rather than paying for something they don't need or won't use.

### ➤ Trunk Consolidation

In a multi-site environment, Complete Hosted lets you eliminate individual telephone circuits (traditional phone lines) at each location, consolidating all locations into one centralized site, resulting in reduced hardware and significant cost savings.

### ➤ Virtual DIDs

Organizations can have DID's nationwide or local regardless of their location. Virtual Conference Center: Unlimited number of conference calls that can be routed by DID or Auto Attendant.

### ➤ Cell Phone Support

Requirements are no longer limited to wired systems. Organizations can now leverage voice over cellular while enjoying the feature set of a corporate PBX.